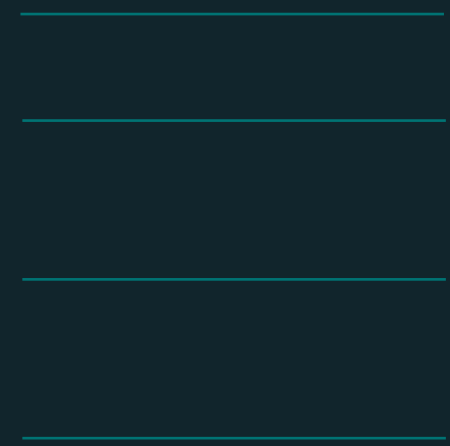


The importance of monitoring SaaS applications

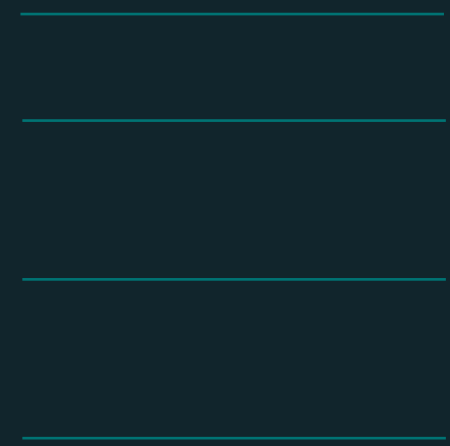


A shift in application visibility

The widescale adoption of Software-as-a-Service (SaaS) apps by organisations in recent years has transformed the business landscape, and along with it, the scope of ITOps teams' responsibilities. It used to be that organisations owned and controlled their business-critical infrastructure and applications, and when something went wrong, ITOps had the tools and visibility needed to identify root causes and troubleshoot quickly.

However, the move to SaaS apps has meant applications have shifted outside of the corporate perimeter, and as a result, outside of the visibility and reach of IT. With this, ITOps teams are presented with new challenges as troubleshooting performance or availability issues cannot be resolved using legacy monitoring approaches.

It's clear that the gap in SaaS monitoring needs addressing, especially with the growing dependence on these applications for critical business operations. This is where ThousandEyes comes in.



Overcoming the visibility challenge



ThousandEyes can ensure your IT teams aren't left blind when something goes wrong, helping to...



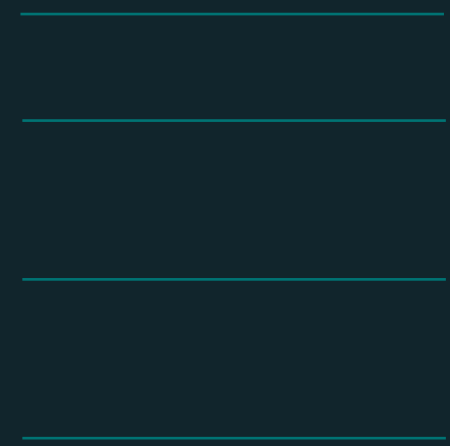
Protect against increased help desk costs



Prevent the loss of your team's productivity



Mitigate reputational and business process impacts



The benefits of ThousandEyes



Visibility into the entire application service delivery chain for multi-layer SaaS performance management.



Deep insights into businesses' own network and external dependencies, including DNS service, ISPs, CDN and SaaS provider networks.



Insight into how Internet health and outages impact application experience for your employees with a powerful dataset based on collective intelligence.



Sharable analyses to facilitate a productive SaaS performance management and escalation process with providers.



Contextual app performance correlated along the underlying network layers, including hop-by-hop performance visibility that enables you to quickly isolate fault domains and get to the root cause.

ThousandEyes Enterprise Agents can be deployed locally in your data centres and branch offices for end-to-end visibility. For remote end user SaaS performance data, Endpoint Agents can be deployed on user devices. And ThousandEyes pre-deployed Cloud Agents are also available in nearly 200 cities around the globe, as well as in many regions of the major public cloud providers. That means businesses have independent vantage points for monitoring SaaS applications, so they can compare performance between enterprise and neutral locations and do readiness planning.

Your ThousandEyes partner

Natilik is a trusted technology solutions partner committed to being confident guide to clients in their digital transformation.

Why Natilik?



A leading Cisco and ThousandEyes partner with unique Quad Master accreditation in Networking and Data Centre.



Fast-track your success with our tried-and-tested approach to implementation.



Poised to help you gain maximum ROI from your technology investments with dedicated client success teams.



Bespoke adoption services to increase and support utilisation.



A tried and trusted partner as shown in our [client stories](#).

Want to find out more about how you can manage SaaS apps like you own them?

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